# Passenger Carrier (motor coach, bus, limousine) Complaint Form

## Person Filing Complaint

<table>
<thead>
<tr>
<th>NAME</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>ADDRESS</td>
<td></td>
</tr>
<tr>
<td>CITY</td>
<td>STATE</td>
</tr>
<tr>
<td>PHONE</td>
<td>Cell phone</td>
</tr>
<tr>
<td>EMAIL</td>
<td></td>
</tr>
</tbody>
</table>

## PASSENGER CARRIER INFORMATION

| COMPANY NAME |  |
| ADDRESS |  |
| CITY | STATE | ZIP |
| PHONE | EMAIL |
| USDOT # |  |
| DRIVER’S NAME (if applicable) |  |
What was the date of the incident?

<table>
<thead>
<tr>
<th>Was a transportation service actually provided to you?</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Is your complaint relative to a trip that occurred entirely within Georgia?</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
</table>

What was the Origin & Destination of your trip? *(List City & State)*

<table>
<thead>
<tr>
<th>If so, what type of vehicle was used by the company?</th>
<th>Limousine</th>
<th>SUV</th>
<th>Bus</th>
<th>Shuttle/Van</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Motor coach</td>
<td>Other (Specify):</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>What was the name of the company representative that arranged your trip?</th>
</tr>
</thead>
</table>

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<tr>
<th>If so, what type of vehicle was used by the company</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Did the company charge you by the vehicle or per person transported?</th>
<th>Per Person</th>
<th>Charter/Flat rate</th>
</tr>
</thead>
</table>

Signature

Date

For Department Use Only

DATE RECEIVED

RECEIVED BY:

ASSIGNED TO

MCA NUMBER

Please describe the nature of your complaint below. Please be detailed in your comments. Also, please submit copies of all photographs, invoices, bills of lading, addendums, receipts, and other relevant correspondence with your complaint. The more information you provide, the better we can serve you. Please Fax to (404) 624-7246. (If you attach a typed letter, please sign and date the letter).