

Georgia Department of Public Safety

FREQUENTLY ASKED QUESTIONS (FOR-HIRE TRANSPORTATION SERVICES)

Company Questions

1. Q. What are Ride Shared Network Services, Taxi Services, Transportation Referral Service, Providers and Transportation Referral Services?
A. According to O.C.G.A. 40-1-190 definitions:
 - **Ride share network service**: any person or entity that uses a digital network or Internet network to connect passengers to ride share drivers for the purpose of prearranged transportation for hire or for donation. (Not include any corporate sponsored vanpool or exempt rideshare as such terms are defined in Code Section 40-1-100.)
 - **Taxi service**: 'Taxi service' means any taxicab company or provider which utilizes a motor vehicle or similar vehicle, device, machine, or conveyance to transport passengers; uses a taximeter; and is authorized to provide taxicab services pursuant to an ordinance of a local government in this state.
 - **Transportation referral service**: any person or entity that books, refers client to, collects money for, or advertises transportation services provided by a limousine carrier or taxi service by means of a telephone, through cellular telephone software, through the Internet, in person, by written instrument, by any person, or by any other means, and does not own or lease any motor vehicle required to be registered with the Department of Public Safety as a limousine carrier or a taxi service. (Not including emergency or nonemergency medical transports.)
 - **Transportation referral service provider**: any person or entity that books, refers clients to, collects money for, or advertises transportation services provided by a limousine carrier or taxi service by means of a telephone, through cellular telephone software, through the Internet, in person, by written instrument, by any person, or by any other means and owns or leases one or more motor vehicles required to be registered with the Department of Public Safety as a limousine carrier or a local government in this state as a taxi service. (Not including emergency or nonemergency medical transports.)
2. Q. What is the difference between a Transportation Referral Service Provider and a Transportation Referral Service?
O.C.G.A. 40-1-190:
A. (1) **Transportation Referral Service does not own or lease vehicles utilized for services.**
(2) **Transportation Referral Service Provider owns or lease vehicles utilized for services.**
3. Q. How often am I required to register my company with the Department?
A. **Registrations are done on an annual basis and will expire December 31st of the upcoming year. The registration period starts on October 1st and end December 31st of each year.**
4. Q. Is there a grace period if my company's license expires?
A. **No. Once your license expires, you cannot operate until you renew your license with the Department.**
5. Q. What are the fees to obtain a license issued by Georgia Department of Public Safety?
A. **Fees are \$75.00 per service.**
6. Q. Can I register online or do I have to mail in an application?
A. **You can register online at www.gamccd.net or mail in an application to:**
Georgia Department of Public Safety
MCCD-Regulatory Compliance Unit
P.O. BOX 1456
Atlanta, GA 30371-1456.
Paper application can be found at www.gamccd.net under "Forms and Manuals"
7. Q. As a Ride Share Network company, are drivers operating under my company's name required to have anything displayed on their vehicle?
A. **Yes. According to O.C.G.A. 40-1-195, each driver must display a company's signage or emblem, (approved by the Department of Public Safety) while the ride share driver is active on the company's network. Please visit our website: www.gamccd.net for more information on Logo Requirements.**
8. Q. Can I operate more than one for-hire transportation company under one license?
A. **No. You will have to register each company individually.**

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9. Q. What forms of payment does the Department accept?
- A. Online registration payments can be made using a debit or credit card (Visa, MasterCard, and Discover only). Mailed applications must be accompanied by certified funds (money order, cashier check,) made payable to “Department of Public Safety”.**
10. Q. Can I apply for more than one service for my company?
- A. Yes. You may apply for more than one service for your company**
11. Q. Can I add additional services to my company’s already active license with the Department?
- A. Yes. As long as you pay the required fees, you may add additional services to an already active license registered to your company.**
12. Q. After registering my company, are there any documents I will need to send in to the Department?
- A. After registering for a For-Hire Transportation Service License, the Department may ask for additional documentation to ensure that all applicants are in compliance with state laws in order to operate as a For-Hire Transportation Service in Georgia. Depending on your account’s classification, you may be required to submit documentation to the Department on a monthly basis (example: Transportation Referral Service Providers are required to submit a list of Limousine carriers and/or taxi services they utilize.) Please visit our website: www.gamccd.net or call our Regulatory Unit at 404-624-7243 for more information.**
13. Q. My company does not own any vehicles utilized for for-hire transportation. I have a call center that books and dispatches fares to independent operators (drivers) that have a lease agreement with my company to operate under my company’s name. Which category will my company fall under?
- A. According to O.C.G.A. § 40-1-190(7): Any entities that book or advertise transportation services for a limousine or taxi service (by telephone, through cellular telephone software, through the Internet or any other means), and do not own or lease any motor vehicle required to be registered with the Department of Public Safety as a limousine carrier or a taxi service are considered a Transportation Referral Service.**
14. Q. What are the insurance requirements for Ride Share Networks?
- A. According to O.C.G.A. 33-1-24 (5): Drivers logged on to the transportation network company’s digital network and available to accept ride requests:**
- Public Liability and Property Damage Insurance**
- a minimum of \$100,000.00 for bodily injuries to or death of all persons in any one accident;
 - a maximum of \$50,000.00 for bodily injuries to or death of one person and;
 - \$50,000 loss or damage in any one accident to property of others.
- Drivers that accept a ride on the transportation company’s network, until they complete fare:**
- \$1,000,000 limit for bodily injury to or death of one person.
15. Q. Can I operate as Limousine carrier under this registration without a Limousine Certificate?
- A. No. O.C.G.A. 40-1-152 still requires Limousine carriers to obtain a Limousine certificate to operate in the state of Georgia ([Application for Class B Limousine Carrier Form DPS TR0050](#)).**
16. Q. What are the insurance requirements for Limousine Carriers?
- A. According to O.C.G.A. 40-1-166:**
- 12 Passenger Capacity or less:**
- \$300,000 for bodily injuries to or death of all persons in any one accident with;
 - a maximum of \$100,000 for bodily injuries to or death of one person in any one accident
 - \$50,000 loss or damage to property in any one accident (excluding cargo)
- Over 12 Passenger Capacity:**
- \$500,000 for bodily injuries to or death of all persons in any one accident with;
 - a maximum of \$100,000 for bodily injuries to or death of one person in any one accident
 - \$50,000 loss or damage to property in any one accident (excluding cargo)

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Driver Questions

1. Q. Can I obtain a Certificate as Limousine Carrier and work with Ride Share Network Company as a Driver?
A. Yes. If you have an active Limousine Certificate issued by the Department, you may work with Ride Share Network Company as a Driver. Please note that Limousine carriers are still required to obtain a Limousine certificate to operate in the state of Georgia ([Application for Class B Limousine Carrier Form DPS TR0050](#)).
2. Q. Will I be required to have my personal vehicle inspected by Department of Public Safety, if I'm a ride share driver?
A. No. Vehicles operating under this registration are not required to have additional inspections done by the Department to register. However, companies and drivers are still required to comply with the requirements set by O.C.G.A. 40-8-7. Under O.C.G.A. 40-8-7(d); any vehicle suspected of being operated in violation of this article may be the subject to an inspection conducted by any law enforcement officer who has reason to believe such violation is occurring.
3. Q. As a driver for a Ride Share Network Company, am I require to have any identification showing I'm a ride share driver?
A. Yes. According to O.C.G.A. 40-1-193(d), while active on the Ride Share Network Company's digital network, Ride Share Drivers must maintain on their smartphone digital Identification containing the following information:
 - Name and photo of driver
 - The make and model of vehicle being driven
 - The license plate number of vehicle being driven
 - Certificates of insurance for the motor vehicle
 - Such other information the Department of Public Safety may require**Upon reasonable suspicion of a law enforcement officer of improper operations, ride share drivers, upon request, shall provide the law enforcement officer with access to the smartphone containing the digital information.**
4. Q. As a ride share driver utilizing my personal vehicle, am I required to have anything displayed on my vehicle?
A. Yes. According to O.C.G.A. 40-1-195, each driver must display a company's signage or emblem (approved by the Department of Public Safety) while the ride share driver is active on the ride shared network.
5. Q. Are ride share drivers required to register with the Department?
A. No. Ride share drivers are not required to individually apply for registration with the Department.
6. Q. I am an independent operator (or driver) who uses my own vehicle to provide for-hire transportation and utilizes a taximeter to determine the cost of each fare. However, I have a lease agreement with a company that allows me to operate under that company's name. Which category will I fall under?
A. According to O.C.G.A. § 40-1-190(5) and 40-1-190(8): Any provider which utilizes a motor vehicle or similar vehicle, device, machine, or conveyance to transport passengers and uses a taximeter are considered a Transportation Referral Service Provider.
7. Q. As driver for a Ride Share Network Company, will I be required to obtain any endorsements on my driver's license?
A. According O.C.G.A. 40-5-39; ride share, taxicab and limousine drivers are required to obtain a "For-Hire" endorsement from Department of Driver Services; or have a background check certification-(in accordance with O.C.G.A. 40-5-39(e)), done by the company you are employed or contracted with.

Please contact the Department of Driver Services for more information on their For-Hire "C" Endorsement:

Georgia Department of Driver Services
2206 East View Parkway
Conyers, Georgia 30013
Phone: 678-413-8400 or 8500
Website: www.dds.ga.gov